

PLANT PROTECTION **STUDY PROGRAM FACULTY OF AGRICULTURE UNIVERSITAS SRIWIJAYA** 2022

## RESULTS OF STUDENT SERVICE STISFACTION SURVEY

## A. RESPONDENT IDENTITY

The total respondents in filling out the questionnaire were 219 respondents from several semester of entry. The distribution of origin of the semester of entry can be seen in Figure 4.

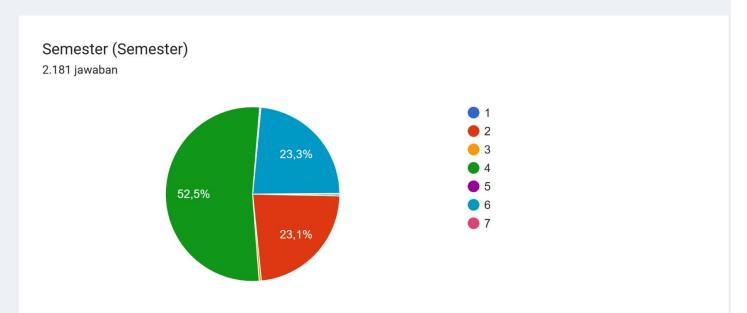
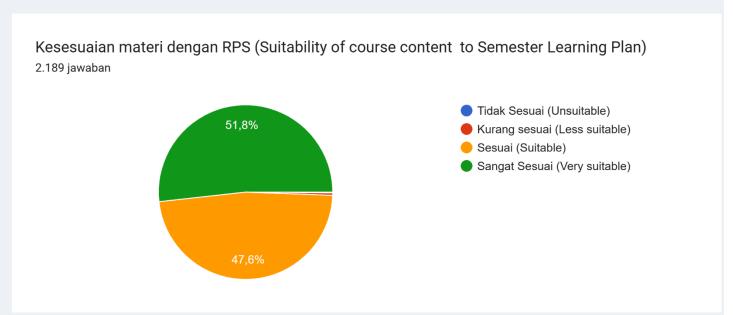
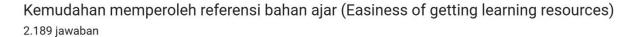
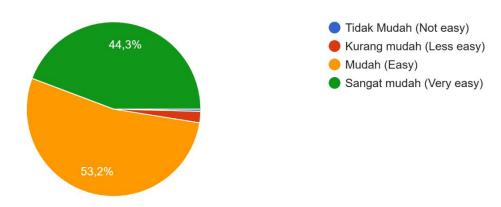


Figure 4.1. Distribution of Student Respondents by Semester of Entry

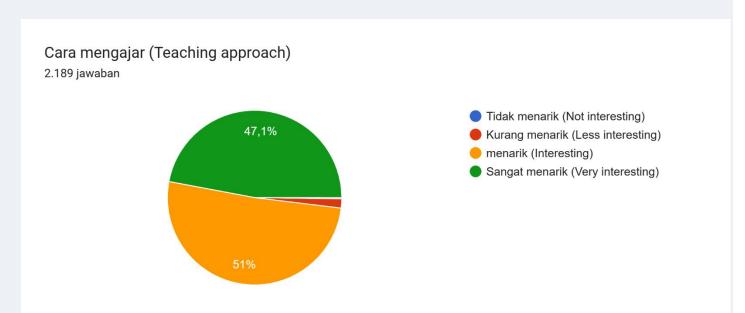


Suitability of course content to Semester Learning Plan showed that respondents answered 51.8% very suitable, 47.6% suitable and only 0.5% less suitable.

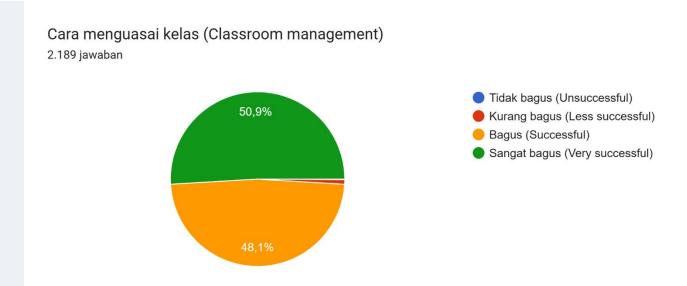




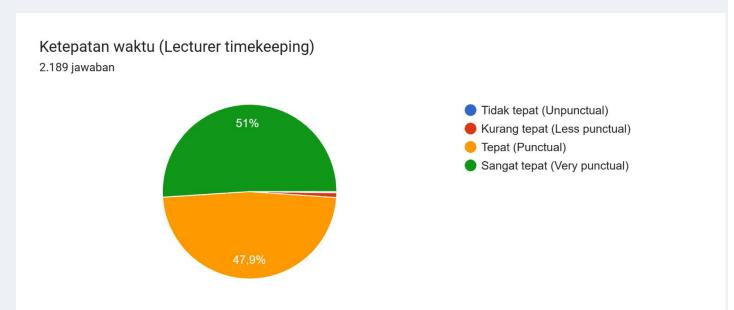
Easiness of getting learning resources showed that respondents answered 53.2% very easy, 44.3% very easy, 2,1% less easy and only 0.4% not easy.



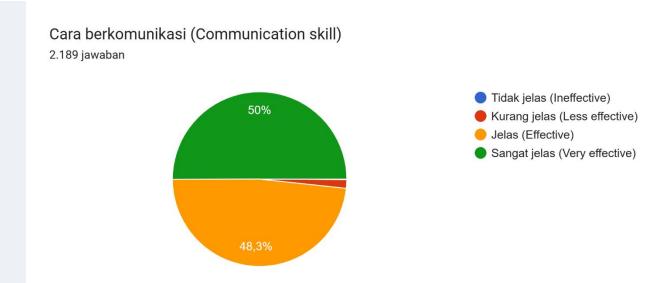
Teaching approach showed that respondents answered 51% interesting, 47.1% very interesting, 1,7% less interesting.



Classroom management showed that respondents answered 50.9% very successful, 48.1% successful, 0.9% less successful.



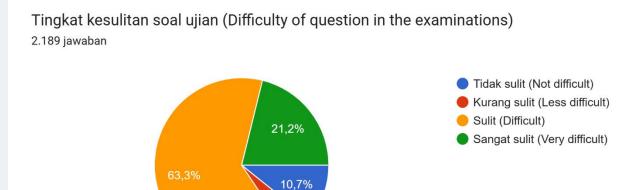
Lecturer timekeeping showed that respondents answered 51% very punctual, 47.9% punctual, 0.9% less punctual.



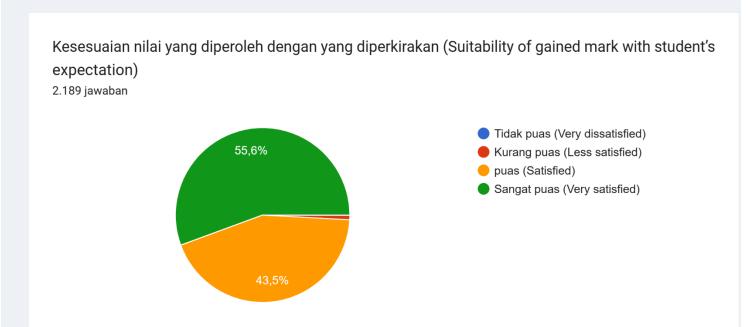
Communication skill showed that respondents answered 50% very effective, 48.3% effective, 1.6% less effective.



Suitability of questions in examinations to course content showed that respondents answered 51.1% very suitable, 48.6% suitable, 0.3% less suitable.



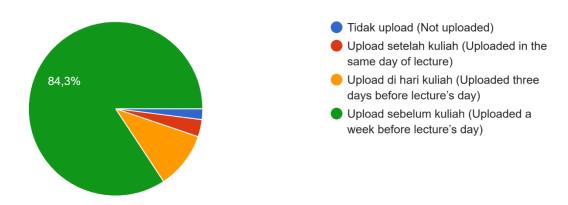
Difficulty of question in the examinations showed that respondents answered 63.3% difficult, 21.2% very difficult, 10.7% not difficult, and 4.8% less difficult.



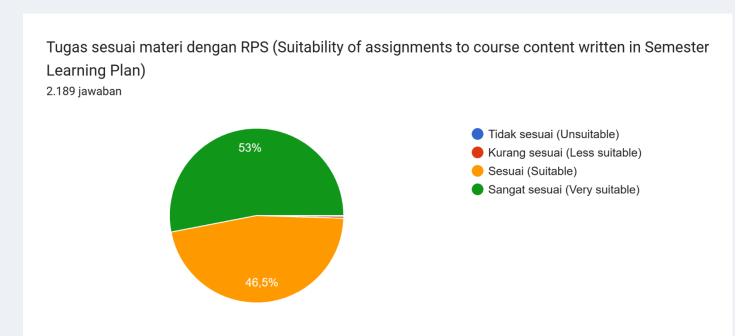
Suitability of gained mark with student's expectation showed that respondents answered 55.6% very satisfied, 43.5% very difficult, 0.8% less satisfied.

Materi Perkuliahan di Upload di E-Learning sebelum hari perkuliahan (Availability of learning materials in the e-learning system)

2.189 jawaban

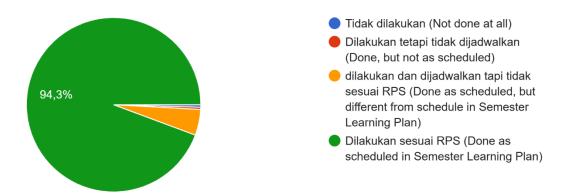


Availability of learning materials in the e-learning system showed that respondents answered 84.3 uploades a week before lecture's day, 10.5 uploaded three days before lecture; day, 3.2% upload in the same day of lecture, and 2% not uploaded.

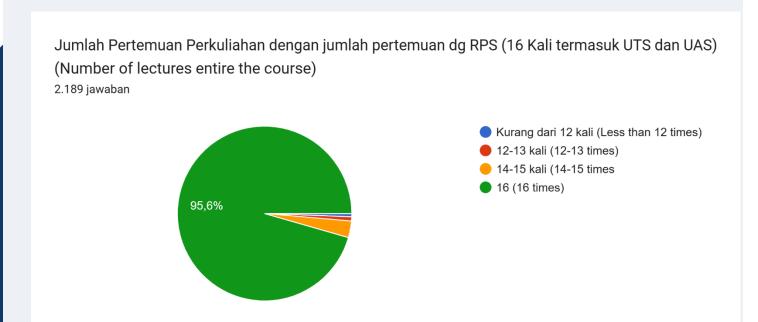


Suitability of assignments to course content written in Semester Learning Plan showed that respondents answered 53% very suitable, 46.5% suitable, and 0.4% less suitable.

Pelaksanaan Ujian tengah Semester dan Ujian Akhir Semester Sesuai dengan Jadwal (Pertemuan yang ditetapkan) pada RPS dan Kalender Akademik (Conduction of midterm and final examinations) 2.189 jawaban



Conduction of midterm and final examinations showed that respondents answered 94.3% done as scheduled in Semester Learning Plan, 4.8% done as scheduled, but different from scheduled in Semester Learning Plan, 0.4% done, but not as scheduled, 0.5 not done at all.



Number of lectures entire the course showed that respondents answered 95.6% 16 times, 3.1% 14-15 times, 0.8% 12-13 times, and 0.6% less than 12 times